

FIVE FLAGS CENTER ARENA TECHNICAL SERVICES STATEMENT

This pamphlet is designed to allow you, the user, to become more familiar with the available equipment and location of the FIVE FLAGS ARENA. We hope that this booklet will be an aid in planning your event/production. The Center Staff will be more than happy to answer any questions or assist you with your planning, so your stay in the complex will be a smooth and pleasant one.

A LOCATION OF THE FIVE FLAGS ARENA

Entering the city on:

HWY. 20 East or West, come to the west side of the Mississippi bridge and turn north on Locust Street (first street to the north and west of the bridge) - take Locust five blocks to 4th Street.

HWY. 151 North or South, same as HWY. 20.

HWY. 3 & 52 from South, same as HWY. 20.

HWY. 3 & 52 from North - take 3 & 52 South into the city, follow until 5th Street. Turn west on 5th Street and travel one block.

The Center is bordered by 4th, 5th, Main and Locust Streets.

Mailing & Shipping Address:

FIVE FLAGS CENTER
405 MAIN ST.
DUBUQUE, IA. 52001

B CENTER PERSONNEL:

General Manager:	Joyce White
Marketing Manager:	Ali Levasseur
Operations Manager:	John "JR" Richardson
Technical Director:	Daniel A. Holtkamp
Sr. Accounting Manager:	Don Howes
Box Officer Manager:	Alyson Tasker
Concessions Manager:	Angie Cross

C TELEPHONE:

Center Main Office: (563) 589-4254

Ticket Office: (563) 589-4258

FAX: (563) 589-4351

Production 1: (563) 589-4379 Must have own phone, phone lines are only useable during show date.

Production 2: (563) 589-4380 Must have own phone, phone lines are only useable during show date.

D GENERAL ARENA INFORMATION

CAPACITY: 4,800 (festival seating, no chairs on the floor)

DOORS OPEN: 1 Hr. Prior to showtime.

BACKSTAGE PHONE #: Listed above

FLOOR SIZE: 238' x 92' {at maximum}

NOTE: Please ask for correct floor information before planning your how.

BUILDING TYPE: Arena/Ice Rink

YEAR BUILDING WAS BUILT: 1979

E LOAD-IN INFORMATION

PARKING: All vehicles must park on street {5th Street, North side of building}

LOADING DOORS: LOADING DOOR 20'h x 10'w (on 5th St)

STAGE DOOR 6'h x 2'-8" w (on 5th St)

NOTE: Trucks and cars may only park in the building for LOAD IN & LOAD OUT, Trucks & Cars will not be allowed in the building when the audience is in the building.

OF TRUCKS AT ONE TIME: Up to 2, depending on stage placement, otherwise 1 truck at a time.
OBSTACLES: Busy streets with narrow doors.

F STAGE INFORMATION
PROSCENIUM: No Type:
TYPE OF STAGE: StageRight
MODULE SIZE: 4' wide by 8' long
NUMBER AVAILABLE: 60 ft. X 40 ft. PLEASE NOTE, MAXIMUM WIDTH OF STAGE IS 84 ft. in the room.
MAXIMUM/MINIMUM STAGE HEIGHT: 4' to 6'
BARRICADE: YES, 120 feet
STEP UNITS: 3
HAND RAILS: A limited amount is available for the StageRight Stage.
STAGE SKIRT: Yes, black in color.
WHO BUILDS STAGE: Stagehands
WINGS: Stagehands
MIXER: Stagehands

G ELECTRICAL POWER

	AMPS	PHASE	DISTANCE FROM UPSTAGE CENTER
1.	600	3/0	Can be delivered any place in Arena
2.	200	3/0	Can be delivered any place in Arena
3.	200	3/0	Can be delivered any place in Arena
4.	400	3/0	North Wall

POWER DROPS: single phase at 20 amps one duplex outlet per box are located throughout the Arena on our overhead catwalks and can be placed almost anywhere in the Arena.

H CURTAINS
26' h x 100' w Black Velour

I DRESSING ROOMS

	SIZE	DISTANCE FROM STAGE	BATHROOM/SHOWER	
1.	16 x 16	Depends on stage placement	Yes	Yes
2.	14 x 16	Depends on stage placement	Yes	Yes
3.	14 x 16	Depends on stage placement	Yes	Yes
4.	14 x 16	Depends on stage placement	Yes	Yes
5.	8 x 21	Depends on stage placement	Yes	Yes
6.	8 x 21	Depends on stage placement	Yes	Yes

MISCELLANEOUS INFORMATION: Dressing rooms 1 thru 4 are locker rooms are located under Permanent Seating 1-7 (on the south side of the Arena) and are accessed thru Gate B; the other two dressing rooms are across Arena (on the North side). Locker Rooms 2 & 3 can be made into one large dressing area. There is a hallway in between rooms 1 & 2, which can be used as a dressing or tuning.

Some furniture is available for dressing room set up.

J FIVE FLAGS CENTER RENTAL EQUIPMENT
SPOTLIGHTS: TYPE: Super Trouper Xenon
HOW MANY: 4 DISTANCE OF THROW: 75' to 205' (depending on spotlight and stage location)
FORKLIFTS: 1 TYPE: Komatsu HOW MANY: 1 EXTENSIONS AVAIL.: Yes – 6'
Capabilities of lifting: Height: 12' 10" Weight: 6,000 lbs.

K LIGHTING AND SOUND
 INTERCOM: Yes TYPE: Clear-Com LOCATION: Hardwired throughout the arena.
 LIGHTING FIXTURES: Some in-house lighting is available, but only by prior arrangement.
 SOUND: Some in-house sound is available, but only by prior arrangement.
 HOUSE LIGHTING, the house lights are controlled from the arena light booth.
 Two types of house lighting are available; Dimmable lighting with incandescent fixtures. Non-Dim lighting with metal halide fixtures.
 FOLLOWSPOTS: See Above
 FOLLOWSPOTS LOCATION: There are five followspot baskets in the arena. One basket is located above Gates A-B-C and the other two are located across from Gates A-C in the ice rink.
 HOUSE SOUND; a small sound system is available in the arena. With a 24 channel mixer. No monitors are available.

L OTHER INFORMATION
 RUNNER: Ask for additional information in advance
 PIANO: Yamaha C7 COST: See Attached Rate Card.
 PIANO TUNER: Brian Marceau COST: \$50.00 per tune

HOSPITAL:	Mercy Hospital	(563) 589-8000	8 blocks away
	Finley Hospital	(563) 582-1882	12 blocks away
OXYGEN:	Finley-Hartig Home Care	(563) 588-8707	

PYROTECHNICS ALLOWED: Yes
 PERMITS: Yes, and Fire Marshall will be notified
 FIRE MARSHALL: (563) 589-4160
 FURNITURE: None in house.
 PLANTS: Hopper's Greenhouse (563) 557-1640
 HOTELS: Holiday Inn Hotel (563) 556-2000 (connected to Arena)
 Hotel Julien (563) 556-4200 (2 blocks from center)
 Best Western (563) 557-8000 (2 miles from center)
 Grand Harbor Restort (563) 690-4000 (6 blocks from center)

Or call for other local hotels/motels information.

LIMOUSINE CO.: Three companies are available to choose from, please call for names and telephone numbers.
 CURFEWS: None
 AIRPORT: (563) 589-4128 7 miles from Five Flags Center
 LOCAL CARRIERS: American, Northwest

MUSIC STORES:	Rondinelli Music/Audio	(563) 583-8271
	Kephart's	(563) 583-7333
	Uncle Ike's Music	(563) 585-1040

SCOREBOARD: There are two scoreboards mounted on the North and West Walls, these scoreboards do not obstruct any rigging.

M RIGGING
 RIGGING: Easy
 HEIGHT: 35' to bottom of steel - 42' to roof
 FLOOR TO BOTTOM OF BEAM: 35' BEAM TO TOP: 42'
 BEAM WEIGHT LIMIT: 6,000 lbs./ with a few beams with a limit of 2,000 lbs.
 BEAM STRUCTURE: Open truss
 BUILDING TOP: Gradual rise
 MANLIFT: Yes
 CATWALK: Yes RIG FROM CATWALK: No
 SPREAD OF BEAMS/BEAM LENGTH: Building width
 WIDTH BETWEEN BEAMS: 7'
 ADVANCE: If needed
 REMARKS: Easy building to rig - lots of open steel with few obstructions. Must rig from top steel. The house does not have any in-house rigging; therefore, everything must be brought in.

(N)	STAFFING	CONTACT	COST
	POLICE	Peggy Degnan	See Rate Card
	SECURITY (Uniforms)	Same	See Rate Card
	SECURITY (T-shirt)	Same	See Rate Card
	USHERS	Same	See Rate Card
	TICKET TAKERS	Same	See Rate Card
(O)	FACILITY COSTS	CONTACT	COST
	STAGE	In house	per man/per hr. of set-up time, 4 hr. Minimum, See Rate Card
	FORKLIFT	In house	See Rate Card
	SPOTLIGHTS	In house	See Rate Card
	BARRICADE	In house	See Rate Card
	TELEPHONE	In house	See Rate Card
	UTILITIES	N/C	
	MEDICAL	In house	See Rate Card
	METER BAGS	In house	See Rate Card (9-bag minimum)
	FIREMEN:	Not required	
(P)	CATERING		
	All catering is in house please contact concession manager, Jenni Welsh.		
(Q)	STAGEHANDS	the Stagehands are SMG employees	
			COST
	TECHNICAL DIRECTOR		See Rate Card
	STAGEHANDS		See Rate Card - 4 hr. minimum
	LOADERS {can work as hands}		See Rate Card - 4 hr. minimum
	FORK OPERATOR		See Rate Card - 4 hr. minimum
	RIGGERS		See Rate Card - 4 hr. minimum
	ELECTRICIAN		See Rate Card
	PERFORMANCE:		
	DECKMEN		See Rate Card - 3 hr. Minimum
	SPOTLIGHTS OPERATORS		See Rate Card - 3 hr. Minimum
(R)	MISCELLANEOUS INFORMATION		
	Easy in and easy out with quick rigging.		
	4,800 seat full service arena, with an attached theater building seating 711.		
	The arena has ice from September to mid-March.		
	Total stage width on West End and East End stage, including sound wings, not to exceed 84'.		
	Total stage width on a north side stage, including sound wings, not to exceed 72' and depth not to exceed 32'. If a larger stage is needed, seats will have to be cut from the floor seating sections.		
	Seating charts available upon request.		